Electronic Acknowledgement Receipt			
EFS ID:	1803583		
Application Number:	10616006		
International Application Number:			
Confirmation Number:	1026		
Title of Invention:	Speech data mining for call center management		
First Named Inventor/Applicant Name:	Luca Rigazio		
Customer Number:	27572		
Filer:	Jennifer Stephanie Brooks/Kyna Pittman		
Filer Authorized By:	Jennifer Stephanie Brooks		
Attorney Docket Number:	9432-000241		
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# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1		Resp_OA.pdf	594284	yes	18

	P. C. P. P. P. C. P. P. P. C. P. P. P. C. P. P. P. P. C. P.				
	Document Description	Start	End		
	Amendment - After Non-Final Rejection	1	1		
	Claims	2	12		
	Applicant Arguments/Remarks Made in an Amendment	13	18		
Warnings:		•			
Information					

Multipart Description/PDF files in zip description

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594284

#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.